

Best Practices

From Our Nonprofit Partners

After partnering with numerous organizations since starting More Than a Phone, we've compiled a list of best practices and helpful tips to make your program run as smoothly as possible. We understand that each organization operates differently, and we respect your choice to use this program as you see fit for your survivors.

These smartphones are best in the hands of survivors, not victims.



These phones could endanger victims, as they provide location and other personal information that could be dangerous in the hands of their abuser.

Prioritize who receives these phones.



Give the phones to survivors who have the greatest need for them instead of people who already have a phone.

Our partners have found that ***current survivors transitioning to living independently*** or who are on your waiting list are a good fit because it can be easy to lose communication with them otherwise.

Other helpful tips:



Follow up with survivors six weeks after they've received their phone to make sure that it's still working and see if it's helping them.

Have plenty of people at your organization authorized to activate the phones.

If you need to add or remove authorized advocates, please email Katie at:

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